

Code of Conduct for EA Youth Work Staff working on Stay Connected

Values	Youth Worker's Role	This will encourage young person to...
Openness	<ul style="list-style-type: none"> To hearing from young people and listening to their feelings; To being able to contact young people at agreed times and using agreed methods; To using appropriate space to contact young people; To using appropriate settings (background & clothing) for video meetings. 	<ul style="list-style-type: none"> <i>Ask for help and support if you need it;</i> <i>Share feelings.</i>
Respect	<ul style="list-style-type: none"> For young people and the Stay Connected Project; By being professional at all times; By using Youth Work practice and standards during all contacts; By providing young people with support contacts that they need; By respecting their personal information; By being honest with young people about any actions we may need to take to keep them safe and not promising confidentiality. 	<ul style="list-style-type: none"> <i>Make the most of this opportunity to share and connect.</i>
Responsibility	<ul style="list-style-type: none"> To follow EA Safeguarding/Child Protection procedures; To pass on information if we think young people are not safe; To introduce young people to the support service they may need; Follow Stay Connected working procedures; Be familiar with medium of contact; To use EA work phones, computers, agreed platforms and systems only to contact young people; Be responsible for own health and well-being, informing colleagues and line managers of any change in own circumstances in relation to Covid-19. 	<ul style="list-style-type: none"> <i>Think about the space they are in during the contact – try and avoid bedroom;</i> <i>Know to wear appropriate clothing for any video meetings;</i> <i>Be aware of what is behind them in the room that the youth worker can see in any video meetings.</i>
Reflect	<ul style="list-style-type: none"> To respond and endeavour to meet needs To review process to provide the best service that we can. 	<ul style="list-style-type: none"> <i>Engage for as long as they want to - they can choose at any time not to continue with the service.</i>
Excellence	<ul style="list-style-type: none"> Providing excellent support services to young people; Providing the support of Stay Connected. 	<ul style="list-style-type: none"> <i>If at any time you feel uncomfortable or unsafe please tell the person from the Stay Connected Team who you spoke to on your Introductory Call or the Stay Connected Locality</i>



#stayconnected



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